

| <b>Performance Matrix</b> |   |   |               |                    |   |
|---------------------------|---|---|---------------|--------------------|---|
| <b>Service</b>            | <b>Project/Service</b>                          | <b>Key Performance Indicators</b>   | <b>Target</b> | <b>Performance</b> | <b>National Performance Where Applicable</b>  |
| CS                        | Opportunities Out There - CRF Project           | <ul style="list-style-type: none"> <li>Progress to Work</li> <li>Progress to Learning/Training/Voluntary Work</li> </ul>  | 15%           | 19%                |   |
|                           |   |   | 40%           | 27%                |   |
| CS                        | Community Guidance                              | <ul style="list-style-type: none"> <li>No of Clients Engaged and Completing Individual Action Plans</li> <li>Number of Client Interventions</li> </ul>                          | 390           | 390 (100%)         |   |
|                           |   |   | 1,900         | 1,401 (74%)        |   |
| CS                        | Fife Employability Network                      | <ul style="list-style-type: none"> <li>No of People Assisted via Fenlink</li> </ul>   | 200           | 163 (82%)          |   |
| CS                        | Fife Women's Technology Centre (FWTC)           | <ul style="list-style-type: none"> <li>No of Learners</li> <li>Progress to Employment</li> <li>Progress to Further Education/Training</li> </ul>                                | 29            | 58                 |   |
|                           |   |   | 16 (55%)      | 10(17%)            |   |
|                           |   |   | 12 (41%)      | 37(64%)            |   |
| CS                        | English for Speakers of Other Languages (ESOL)  | <ul style="list-style-type: none"> <li>Number of Learners</li> <li>Percentage of Learner with ILP's</li> </ul>  | 675           | 589 (91%)          |   |
|                           |   |   | 100%          | 100%               |   |
| CS                        | Careers Scotland Contract                       | <ul style="list-style-type: none"> <li>Appointments Delivered</li> <li>Percentage Unemployed</li> </ul>   | 1122          | 1139 (102%)        |   |
|                           |   |   | 80%           | 75%                |   |
| CS                        | Adult Basic Education (ABE)                     | <ul style="list-style-type: none"> <li>Number of Learners</li> <li>Percentage of Learners with ILP's</li> </ul>   | 675           | 581 (86%)          |   |
|                           |   |   | 100%          | 100%               |   |
| DS                        | Equal in Fife (2005- 2007)                      | <ul style="list-style-type: none"> <li>No of Clients</li> <li>Jobs</li> <li>Training/Volunteering</li> <li>Work Placement</li> </ul>  | 100           | 279                |   |
|                           |   |   | 80            | 145                |   |
|                           |   |   | 50            | 50                 |   |
|                           |   |   | 30            | 42                 |   |
| DS                        | Fife Intermediate Labour Market (FILM)          | <ul style="list-style-type: none"> <li>No of Clients</li> <li>Clients into Jobs</li> <li>Employers</li> </ul>   | 108           | 153                |   |
|                           |   |   | 60%           | 59%                |   |
|                           |   |   | 45            | 43                 |   |
| DS                        | Firm Foundations                                | <ul style="list-style-type: none"> <li>No of Clients from ROA Area</li> <li>No of Clients from Care Leaver Background</li> <li>No of Clients into a Positive Outcome</li> </ul> | 19            | 18                 |   |
|                           |   |   | 4             | 7                  |   |
|                           |   |   |               | 20                 |   |
| DS                        | Get Ready for Work and Lifeskills Programmes    | <ul style="list-style-type: none"> <li>Leaver/Achiever Mainstream</li> <li>Leaver/Achiever Lifeskills</li> </ul>  | 50%           | 51%                | Overall Scotland figure 39% Not separated     |
|                           |   |   | 25%           | 45%                |   |
| DS                        | Modern Apprenticeships                          | <ul style="list-style-type: none"> <li>Leaver/Achiever</li> </ul>   | 72%           | 86%                | 63%   |
| DS                        | Skillseekers                                    | <ul style="list-style-type: none"> <li>Leaver/Achiever</li> </ul>   | 66%           | 83%                | 72%   |
| DS                        | New Deal people aged 18 – 24 and -25+ provision | <ul style="list-style-type: none"> <li>Job Entry 18 – 24</li> <li>Job Entry 25+</li> </ul>  | 55%           | 40%                | 18-24 Forth Valley/Fife 31%<br>25+ Not Avail. |
|                           |   |   | 50%           | 40%                |   |

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| DS                        | Opportunity Centres            | <ul style="list-style-type: none"> <li>• Footfall</li> <li>• Opportunity Centre Members</li> </ul>   |  | 73,507<br>5,585                              |  |
| DS                        | Pre Construction Training      | <ul style="list-style-type: none"> <li>•</li> </ul>  | 83%  | 83%  |  |
| DS                        | Working for Families in Fife   | <ul style="list-style-type: none"> <li>• Clients Registered</li> <li>• No of Major Transitions</li> <li>• Intermediate Activities</li> </ul> | 750<br>405<br>345<br><small>(Over 2 years)</small> | 587<br>223<br>85<br><small>(to date)</small> |  |
| SW                        | Workstep Programme             | <ul style="list-style-type: none"> <li>• Places Filled</li> <li>• Income</li> </ul>  | 190  | 95%  |  |
| SW                        | Fife Employability Team (FET)  | <ul style="list-style-type: none"> <li>• Referrals Received</li> <li>• Jobs/Outcomes</li> <li>• Expenditure Against Budget</li> </ul>        |  | 303<br>252                                   |  |
| SW                        | Workable Solutions             | <ul style="list-style-type: none"> <li>• N/A</li> </ul>  |  |  |  |
| SW                        | Aspire                         | <ul style="list-style-type: none"> <li>• Referrals Received</li> <li>• Jobs/Outcomes</li> </ul>  |  | 30<br>28                                     |  |
| SW                        | Fife Job Broker Service (NDDP) | <ul style="list-style-type: none"> <li>• Registrations</li> <li>• Job Entries</li> </ul>   | 51<br>34   | 31<br>19                                     |  |
| SW                        | Matrix Fife                    | <ul style="list-style-type: none"> <li>• Income Against Budget</li> </ul>  | 472,200  | 100%   |  |
| SW                        | IMPACT                         | <ul style="list-style-type: none"> <li>• Referrals Received</li> <li>• Jobs/Outcomes</li> </ul>  |  | 92<br>74                                     |  |
| SW                        | FACET                          | <ul style="list-style-type: none"> <li>• Referrals</li> <li>• Income</li> <li>• Jobs/Outcomes</li> </ul>                                     | 3,000  | 108<br>100%<br>23                            |  |
| SW                        | One to One Project             | <ul style="list-style-type: none"> <li>• Clients Supported</li> </ul>  |  | 34   |  |
| SW                        | Event and Media Solutions      | <ul style="list-style-type: none"> <li>• N/A</li> </ul>  |  |  |  |
| SW                        | FACET Horticultural Project    | <ul style="list-style-type: none"> <li>• Participants</li> </ul>   | 13   |  |  |
| SW                        | West Fife Community Support    | <ul style="list-style-type: none"> <li>• Clients</li> <li>• Jobs/Outcomes</li> </ul>   |  | 64<br>55                                     |  |